

WYOMING ROAD & TRAVEL INFORMATION:
511 or 1-888-WYO-ROAD (1-888-996-7623)
INTERNET ROAD REPORT: <http://wyoroad.info>

EMERGENCY TELEPHONE NUMBERS:
Wyoming Highway Patrol & REDDI: 1-800-442-9090
(Report Every Drunk Driver Immediately)

TOURISM INFORMATION:
Wyoming Vacation Directory
Tourism & Travel Division
I-25 & College Drive
Cheyenne, WY 82002
1-800-225-5996 or 1-307-777-7777
Internet Info: wyomingtourism.org

WYOMING

DEPARTMENT OF TRANSPORTATION

ANNUAL REPORT 2008

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Summer in the Tetons

WYDOT

Organization Chart - 2008



Dave Freudenthal
Governor of Wyoming

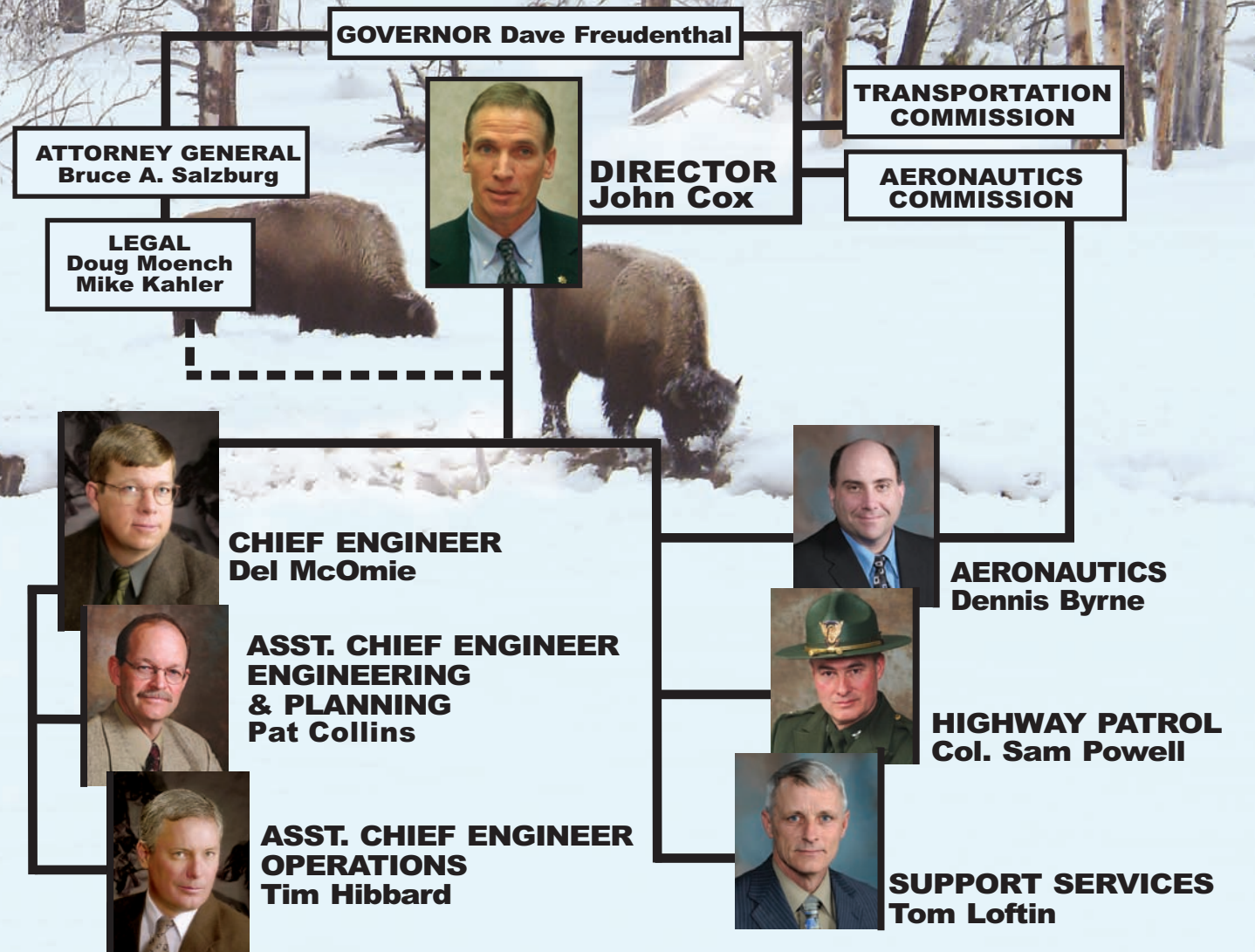
The importance of Wyoming's transportation infrastructure to the state's people and their economic well being is undeniable. Because the system usually runs smoothly, though, it is easy to overlook its significance. Every day, the men and women of the Wyoming Department of Transportation (WYDOT) undertake many activities to maintain and improve the state's vast transportation network and protect this critical economic asset.

Central to these duties is **taking care of the 6,700-mile state-owned highway system**—including more than 900 miles of interstate. WYDOT personnel—in partnership with the private sector—plan, design, construct, and maintain highways, bridges, and roadsides; coordinate with federal and state agencies to protect the environment; manage traffic; promote safety; plow snow; build and maintain rest areas; and provide many other related services.

WYDOT's mission involves other critical activities as well. **Wyoming Highway Patrol** troopers and other personnel enforce motor vehicle laws, investigate motor vehicle crashes, issue oversize and overweight permits, and collect commercial motor carrier fees. **Support Services** employees issue and monitor **driver's licenses and vehicle registrations** and provide **fuel tax** administration. **Aeronautics** personnel oversee the state's airport improvement program for 40 public-use airports, promote air service improvement, and operate state-owned aircraft. WYDOT employees also work with Wyoming communities to provide **local transportation planning, transit, bicycle and pedestrian pathways, and other services**. In addition, Department personnel use a variety of **outreach** mechanisms to listen to Wyoming's citizens and identify their needs and preferences for transportation.

Please take a few moments to look at WYDOT's challenges and the accomplishments of its dedicated employees as summarized on the following pages.

Winter in the Tetons



DIRECTOR'S LETTER

John Cox, Director
Wyoming Department of Transportation



OUR EMPLOYEES: WYDOT's Greatest Resource

Their efforts speak volumes! WYDOT employees continue to receive overwhelmingly positive responses from our customers (see box below). The results of the customer satisfaction survey prove that WYDOT employees are committed to providing the highest quality service to our customers. As always, I am impressed by the professionalism members demonstrate while performing their responsibilities, and I am proud to serve with such a distinguished group of hard-working individuals.

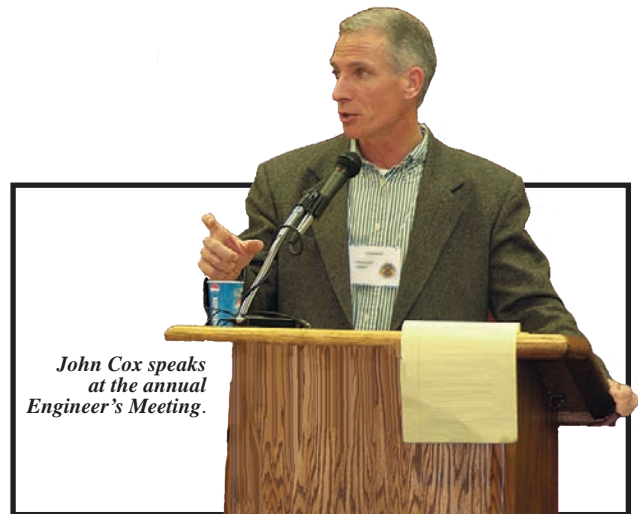
In addition to providing exemplary levels of customer service, WYDOT employees continue to make the transportation system safer and more efficient for the traveling public.

2008 Customer Service Satisfaction Survey Results

- **Overall Satisfaction: 79% (up 4 percent, '06)**
- **Highway Maintenance: 77% (up 15%, '06)**
- **Courtesy of Driver Services: 94% (up 3%, '06)**
- **Courtesy of WY Highway Patrol: 80% ('08)**
- **Airport Facilities: 80% ('08)**
- **Communication w/Public: 78% (up 5%, '06)**

Political and Funding Support

Much of our work could not have been accomplished without assistance from the Governor and the Legislature. Their commitment to provid-



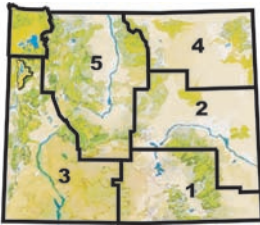
*John Cox speaks
at the annual
Engineer's Meeting.*

ing funds for surface transportation and airport improvements is vital in helping the Department meet our goals.

**NO EXCUSES!
BUCKLE UP!**



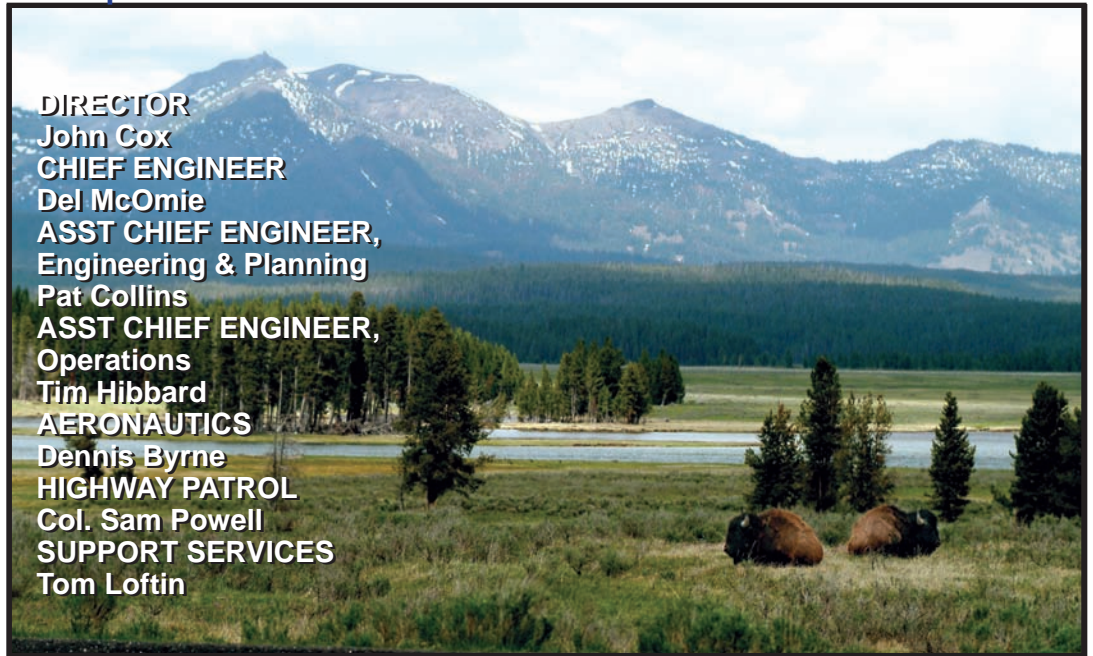
NO EXCUSES! BUCKLE UP! continues to be our main message to motorists driving in Wyoming—and for good reason. In 2008, 159 individuals died on Wyoming roads. Of those 159 individuals, 84 of them were not using proper restraints; of those 84 people, 64 were Wyoming residents. There was a decrease in seat belt usage by Wyoming residents. Survey results regarding restraint use in 2007 were at 70.4 percent and that figure dropped to 66.9 percent in 2008. The results clearly indicate that the efforts of those dedicated to enforcing the law and educating the public must continue.



DISTRICT ENGINEERS



DISTRICT 1
Jay Gould
Laramie
DISTRICT 2
Jack Bell
Casper
DISTRICT 3
John Eddins
Rock Springs
DISTRICT 4
Mark Gillett
Sheridan
DISTRICT 5
Shelby Carlson
Basin



DIRECTOR
John Cox
CHIEF ENGINEER
Del McOmie
ASST CHIEF ENGINEER,
Engineering & Planning
Pat Collins
ASST CHIEF ENGINEER,
Operations
Tim Hibbard
AERONAUTICS
Dennis Byrne
HIGHWAY PATROL
Col. Sam Powell
SUPPORT SERVICES
Tom Loftin



DIRECTOR
John Cox

**Director, Wyoming Department
of Transportation (WYDOT)**

The **Director** leads all six departmental divisions and three programs as they continually work to improve Wyoming's transportation system as well as the quality of services they provide to the public.

In addition to completing critical financial, compliance, and performance audit reviews in FY08, the **Internal Review (IR) Services Program** provided research, analysis, training, recommendations, and other assistance as requested by WYDOT's executive staff and program managers.

Additionally, IR completed the compliance portion of the required Office of Management and Budget, Circular A-133 audit, which is critical for determining WYDOT's eligibility to receive federal funding.

Some of IR's other activities included working closely with other programs on: developing an automated fuel tax distribution system; compiling information for a multifaceted shop efficiency project; and working with the Federal Highway Administration to conduct a Local Public Agency Review, which included a review of each of WYDOT's local program's management processes, controls, and transactions to ensure state and federal requirements were being met and costs are recorded and billed appropriately.

The **Public Affairs Office (PAO)** produced a combination of news releases, monthly and special publi-

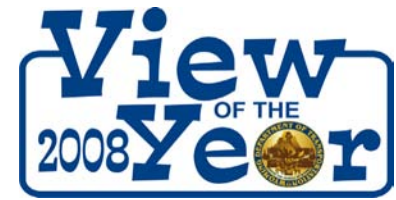
cations, advertisements, and video productions to keep the public and WYDOT employees informed on Department operations and highway safety issues.

In addition, PAO organized and hosted a ceremony honoring Dr. Ron Tabler for his life-saving work in designing and locating snow fences along Wyoming highways; assisted the Wyoming Highway Patrol in celebrating its 75th anniversary by producing a video and a printed history of the Patrol and arranged for a Patrol history exhibit at the Wyoming State Museum; completed "Living with Loss," a video documentary telling the story of the families of the eight University of Wyoming athletes killed by a drunken driver in 2001, of which DVDs were distributed to schools around the state by Mothers Against Drunk Driving; and launched the new "Powder River, Buckle Up!" campaign to increase seat belt use by Wyoming motorists.

The **Strategic Performance Improvement Program (SPIP)** continued to work with the Department's program managers to create a balanced scorecard (BSC) for each program. These scorecards identify individual program goals and performance measures and also correlate to the Department's overall goals and measures. (See WYDOT's 6 Goals in Serving the People of WYOMING on page 12.) All WYDOT programs will have a BSC by the end of 2009. See WYDOT's strategic plan web page (www.dot.state.wy.us) to view the Department's BSCs.

Also in FY08, SPIP continued to compile information for performance measures used by the Governor in his strategic plan for the state (see page 8 of this report); administered the Statewide Customer Satisfaction Survey; assisted the Wyoming Highway Patrol in conducting an employee survey and presenting the results; and continued to recognize employees through the Extra Mile Award program.

Making the System Safer and More Efficient



CHIEF ENGINEER
Del McOmie

In an ongoing effort to make the transportation system safer and more efficient for the traveling public through engineering practices, construction, maintenance, and related services, WYDOT's **Chief Engineer** oversees not only the five district offices and headquarters Construction and Maintenance offices but also the Engineering & Planning and Operations divisions.

During FY08, **District 1** installed median cable guardrail on sections of I-80 and I-25 to reduce cross-over head-on crashes where median widths are narrower and a higher crash history is identified; upgraded and provided more dynamic message signs and variable speed limit signs on I-80 near Elk Mountain and Arlington; installed new and additional snow fence on I-80 between Laramie and Cheyenne and on WYO 130/230 south of Creston Junction to help reduce drifting snow and icy roadway conditions; completed various bridge deck overlays; and installed expansion devices, approach slabs, bridge rail, and guardrail on I-80 and I-25.

District 2 began reconstruction on I-25 between Glenrock and Casper for \$24 million and the Douglas Streets project. The District also completed a special legislatively funded overlay project on WYO 487 between Casper and Medicine Bow for \$3.8 million; a district-wide bridge rehabilitation project for \$1.1 million; a leveling project on WYO 487 for \$500,000; an I-25 chip seal project for \$1.5 million; and placement of liquid deicer stations at each site. In addition, district maintenance forces placed 28,062 tons of plant mix.

Major projects in **District 3** for FY08 included constructing a total of 16 one-mile long passing lanes and turnouts on US 191 between Pinedale and Rock Springs to address truck traffic and safety concerns for \$14 million; constructing six game crossings and 6.24 miles of 96-inch high deer fence for \$3.9 million, following several years of studies and designing; installing almost 34 miles of cable median guardrail on I-80; and working to keep roadways safe and clear during the worst winter weather conditions in a decade.

The major project finished in **District 4** this year was on WYO 59 south of Gillette and involved reconstructing the four current highway lanes and adding three more lanes to add mobility in this heavily used roadway section. Also completed was the Piney Creek

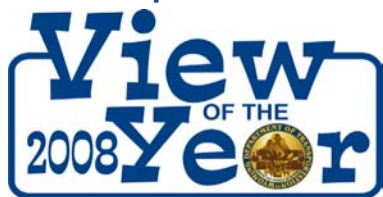
section of I-90 between Sheridan and Buffalo to add safety, technology, and additional width to the roadway and upgrades to WYO 450 between Newcastle and Reno Jct. District forces also began repair on a bridge on WYO 450 that was inadvertently damaged by a coal mine dump truck.

District 5 completed the Buffalo Fork and Brooks Lake sections of Togwotee Pass on US 26/287. With the awarding of 16.42 miles and the completion of 14.7 miles of this project in FY08, 31.12 miles of the 38 miles have been or are being reconstructed. Also in FY08, the first of two projects on WYO 137 between Ft. Washakie and St. Stephens was completed following several years of planning and work with the Wind River Indian Reservation to upgrade this dangerous section of road, and two county road bridges in Washakie County were replaced.

The **Construction Program** continued to provide staff support to field districts and other WYDOT programs; evaluated construction quality; managed the external Equal Employment Opportunity, Disadvantaged Business Enterprise, and Labor Compliance programs as they apply to WYDOT contracts; prequalified contractors; and provided support for snow control issues. In FY08, the Program also worked to modify specifications for the unstable market prices for construction materials to ensure the industry was not bearing an undue amount of risk and to lower WYDOT's costs in the long run.

The headquarters **Maintenance Program** continued to play a major role in the ongoing development and maintenance of the Enterprise-wide Resource and Asset Management computer software systems; continued a coordinated effort with the Wyoming Department of Environmental Quality to comply with ongoing changes in environmental regulations that impact WYDOT operations; and continued efforts to improve the recently deployed Maintenance Performance Measurement System/Quality Assurance process to better measure WYDOT's overall effectiveness in its road maintenance activities and to better indicate the conditions of the entire surface transportation system.





**Asst CHIEF ENGINEER
Engineering & Planning
Pat Collins**

Preparing and Managing Construction and Maintenance Projects

The **Assistant Chief Engineer, Engineering & Planning Division**, provides the preliminary engineering and planning tasks necessary to properly prepare WYDOT's construction and maintenance projects and manage them throughout the bidding process. The Division also ensures that roadways and bridges remain safe by employing various testing measures.

During FY08, the **Bridge Program** let to contract structure work totaling \$38.7 million, which included replacing 8 new on-system bridges; widening 1 bridge; completing rehabilitation work on 49 bridges; completing 20 box culvert and culvert extensions; and designing 16 retaining walls, 6 new overhead sign structures, and several storm sewers. The Program also completed 12 projects to repair bridges impacted by over-height loads, inspected 499 off-system bridges, and administered the inspection of 858 on-system bridges. In addition, the Program received the Wyoming Engineering Society's 2007 President's Project of the Year for the Evansville Interchange reconstruction project's bridge design, which was recognized for its practical design and appearance.

In FY08, the **Contracts and Estimates Program** oversaw the letting of 94 projects totaling \$327 million. During the year, there was an increase in the number of bidders per project, resulting in a 23 percent increase. Also, the cost per project increased by 21 percent over FY07 due primarily to the historically high cost of crude oil and finished products.

WYDOT's **Geology Program** completed 1,090 drill holes for subsurface investigations and 27 seismic refraction lines on five separate projects; investigated eight landslides that affected the highway system with analysis performed at five of these locations; installed instrumentation for landslides; and tested 2,553 soil and rock samples.

The **Highway Development Program's** various sections led the completion of 92 projects with com-

bined costs of \$327 million, which included one-time general fund monies from the Wyoming State Legislature for \$100 million; issued 7 revised standard plan sheets, 6 sheets revised by the Traffic Program, and over 100 additional sheets; issued 73 new consultant contracts totaling \$8.1 million; processed 158 field surveys; completed 175 mapping updates; and began using an aerial digital camera that can deliver photos in black and white, color, and near infra-red.

The **Materials Program** worked with district staff to evaluate pavement conditions and develop innovative and economical rehabilitation strategies that focused on recycling, conservation of materials, and paving more miles without sacrificing performance. To reduce the cost of hauling reclaimed pavements from the roadway to a plant site and back, pavement rehabilitation projects involving in-place recycling of base, as well as asphalt and concrete pavements, were developed and constructed during FY08.

The **Planning Program's** various sections completed the following in FY08: continued to coordinate local transportation planning issues with the Wyoming Association of Municipalities, the Wyoming Association of County Officials, and representatives from the Eastern Shoshone and Northern Arapaho Tribes; reviewed urban and county functional class maps to prepare for the upcoming socioeconomic data collection process that begins in 2009; completed road crossing surface projects and circuitry upgrade projects on various public railroad crossings; continued to provide viable solutions for safer infrastructure for Wyoming's K-8 school children through Safe Routes to School funding for eight communities; distributed bicycle safety brochures, bike helmets, and other safety devices; gathered and published vehicle count, classification, and truck weight data; completed and produced the 2008-2013 State Transportation Improvement Program (STIP) report, which can be accessed via WYDOT's website; completed three research projects and began five new ones; saw the completion of four Environmental Assessments (EA), four Finding of No Significant Impact (FONSI), and 81 Categorical Exclusions (CE); provided 64 project revegetation plans and reviewed another 22 projects for erosion control needs; and met with the state's independent living organizations to review progress on the New Freedom program, which expands the transportation mobility options available to people with disabilities.

The **Right-of-Way Program** worked with 160 landowners in FY08. Additionally, the Program is in the process of implementing a new management system that will improve the efficiency of the right-of-way acquisition process and help ensure that statutory good faith negotiation requirements are met.

Ensuring WYDOT Runs Efficiently and Effectively

The **Assistant Chief Engineer, Operations Division**, provides primarily the behind-the-scenes work needed to ensure the Department has the technology, information, support, supplies, and equipment needed to keep WYDOT running efficiently and effectively.

During FY08, the **Enterprise Technology Program** began implementing a strategy to inventory and track pending and active technology projects so that all technology projects are funneled to a single point of contact. The Program also continued to work with consultants in the Department's Enterprise Resource Planning (ERP) Project Management Office to transition project management responsibilities to WYDOT personnel.

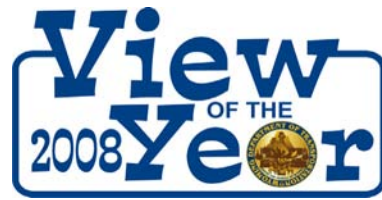
The **Equipment Program** purchased 351 pieces of equipment for \$6.2 million and continued to implement strategies for conserving fuel by purchasing 15 more one-ton flat bed pickup trucks for maintenance crew use. These trucks use less fuel than the dump trucks the crews traditionally used, their maximum speed is set at 68 miles per hour, and their engines are set to shut down after 10 minutes of idle time.

In addition to the many building repair and maintenance projects completed in FY08, the **Facilities Maintenance Program** began benchmarking WYDOT's energy use at Headquarters in Cheyenne so that the Program can more accurately measure conservation efforts and pinpoint high energy-use areas.

The **Financial Services Program** processed and reported on the Department's financial activities, including revenue transactions totaling \$611 million; expenditures totaling \$619 million; highway, bridge, and communication infrastructure assets totaling \$5 billion; capital assets of \$165 million; and inventories totaling \$24 million. The Program also ensured WYDOT's 2,000 employees were paid accurately and on time.

The **Geographic Information Systems/Intelligent Transportation Systems (GIS/ITS) Program** moved into the new Transportation Management Center in Cheyenne; worked with several WYDOT programs to enhance applications with a geo-referenced interface while continuing to maintain other applications, the GIS base layer, and the winter road reporting system; worked on the research and development, design, construction, and testing of a number of intelligent transportation systems; developed and deployed the technology behind WYDOT's variable speed limit project; and worked to replace WYDOT's telephone-based travel information system.

The **Highway Safety Program** continued to promote safety on all Wyoming roadways through engi-



**Asst CHIEF ENGINEER
Operations
Tim Hibbard**



neering, education, enforcement, and training programs. The Program made significant progress in FY08 on a project that combines crash data with roadway factors and other information to help analyze safety problems. Most crash data is now received and stored electronically.

The **Information Technology (IT) Program** continued to provide support for various hardware and software projects, including changing WYDOT's network architecture, rolling out Microsoft Office 2007, maintaining and supporting the ERP system, implementing the Falcon document management system for WYDOT's engineering programs, and deploying new automated driver license examination software.

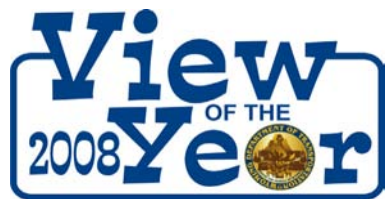
The **Management Services Program** worked with the American Association of State Highway and Transportation Officials on surface transportation program reauthorization to help benefit Wyoming, prepared project applications submitted to Wyoming's congressional delegation for the 2009 U.S. Department of Transportation appropriations act, and compiled and edited information for several reports and studies for the Wyoming Legislature.

In FY08, the **Purchasing Program** solicited 307 competitive bids for the purchase of equipment, materials, supplies, and services; issued 3,223 purchase orders totaling \$56.4 million; issued 149 blanket purchase orders totaling \$17.4 million; and awarded various service and architectural construction contracts for \$2.5 million.

The **Telecommunications Program** maintained WYDOT's sophisticated telecommunications systems, including critical radio sites, microwave communications, dispatch consoles, telephone systems, and data communications for roadside devices and continued to lead the implementation of WyoLink, the statewide public safety radio communications system for the entire Wyoming public safety community.

The **Traffic Program** sign shop fabricated 9,800 signs, or over 64,000 square feet of signs, and completed 97 projects for contract bid lettings. The Program's electrical design staff completed over \$12.5 million worth of projects. WYDOT currently owns and maintains over \$100 million worth of electrical traffic control devices and lighting.





AERONAUTICS
Dennis Byrne
Administrator



Work on the runway and taxi extension at the Pinedale Airport.



Passengers boarding one of the state's Cessna Citation Encores.

Providing Expertise and Guidance for Wyoming's Airport System

The **Aeronautics Division's Engineering and Planning programs** administer federal and state grants to Wyoming publicly-owned public use airports. Division staff is closely involved with the projects funded through the grant system to ensure proper expenditure of public funds. The staff also provides guidance and expertise to airports to improve the aviation system as a whole.

In FY08, the Division administered total airport improvement funds of \$32,526,168. Of this total, \$5,234,074 was state funds; \$25,258,198 was federal funds; and \$2,033,896 was local funds. The state funds included \$432,970 in supplemental funding provided by the Legislature for airport improvement projects. The total funds also included funding for statewide group pavement maintenance projects; air shows and fly-ins; and state system planning projects, for a combined total of \$988,779.

Airport improvement grants for 85 projects were provided to 30 different airports. This year's major projects funded through the airport improvement program included: Big Piney, apron rehabilitation; Yellowstone Regional (Cody), terminal design; Cowley, runway lighting system replacement; Fort Bridger, runway reconstruction; Greybull, design and phase I construction of runway realignment; Pinedale, runway and taxiway extension; Riverton, commercial apron reconstruction; Torrington, apron rehabilitation; Wheatland, apron rehabilitation; and Worland, last phase of runway relocation and apron rehabilitation.

Installation of the automated weather observation systems (AWOS) at multiple mountain pass locations in Wyoming began in 2008. A total of six sites are planned, and installation was completed at half of them in 2008. The need for these weather stations is critical for improving aviation safety in Wyoming. The system will not only improve safety for aviation and other transporta-

tion users, but it will also prove helpful for forecasting weather for agricultural and recreational uses.

The Air Service Enhancement Program received an additional \$1.5 million this year for grant assistance to communities. Since the bill's inception in 2004, six Wyoming communities have participated in the program, and the ten commercial airports in Wyoming have experienced a 32 percent increase in ridership.

The Wyoming Aeronautics Commission Air Show and Fly-In Program has been well received by communities across the state. During the summer of 2008, seven communities held an air show or fly-in to educate and raise awareness about aviation. Every year, the program supports each participating community with a \$5,000 grant to aid efforts in conducting an air show or fly-in.

Aeronautics' Flight Operations Section operates two Cessna Citation Encores for passenger movement and is the custodian for a Cessna Caravan that is operated by WYDOT's Photogrammetry and Surveys Section. Flight Operations' primary duty is to provide air transportation for Wyoming state agencies performing official state business. In FY08, the Encores flew a combined total of 937.1 hours, and the Caravan flew 95.1 hours. Passenger ridership increased 12 percent over FY07. The base of operations for the Encores is in Cheyenne, but the service is available across the state for in- and out-of-state travel. The Division houses these aircraft in a state-owned hangar at the Cheyenne Regional Airport. This hangar is a key component of daily operations as it allows for passenger loading, aircraft storage, and fueling of WYDOT's fleet. Flight Operations uses a computer program to schedule and track its flights in an effort to provide state agencies with more options for spending their limited travel dollars.



Addressing Traffic Flow Increases

The **Wyoming Highway Patrol (WHP)** celebrated 75 years of service to the citizens of Wyoming and the traveling public in FY08 (see page 16 of this report). The WHP has adapted to the state's ever-changing needs during these many years and to this end was able to increase manpower to address areas of the state impacted by the growth of the oil and gas industries and the significant increase in traffic flow on Wyoming's highways.

Field Operations

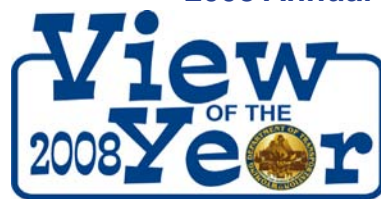
WHP Troopers spent 138,661 hours patrolling the highways; drove 7,285,159 miles; wrote 86,142 citations; including 1,523 for driving while under the influence (DWUI) violations, 5,580 for safety belt violations, and 674 for child safety restraint violations; made 75,884 warning contacts; issued 30,467 faulty equipment warnings; made 11,023 assists to disabled motorists; investigated 7,597 motor vehicle crashes, spent 11,019 hours conducting on-scene crash investigations; and spent 8,604 hours on follow-up investigations and report writing. Troopers also initiated 68 felony drug interdiction stops, of which 28 involved WHP drug detection dogs; seized more than 906 pounds of illegal narcotics and 5,125 pounds of MDMA (Ecstasy), worth an estimated street value of \$2,725,942; and recovered \$62,646 in U.S. currency.

Capitol Protective Services (CPS) troopers provided limited law enforcement services in the Capitol complex area in Cheyenne and provided protective services for the Governor during travel in Wyoming, 11 other states, and 2 foreign countries. CPS added a canine to help detect explosive devices.

Support Services

In FY08, Patrol's **Dispatch** personnel logged 168,378 events, of which 158,816 were for Patrol activities and 9,562 were related to other law enforcement agency activities. Also, Patrol's new state-of-the-art dispatch center was completed, in conjunction with WYDOT's Transportation Management Center, and includes new radio consoles that allow for use of the WyoLink digital radio system. WHP has been allocated funding to install computers in all its patrol cars, and its **Technology Section** will work to find the computer system that will best meet Patrol's needs.

During the year, troopers collected 1,764 items as evidence of a crime or as property taken for safekeeping or found. The **Evidence and Recovered Property Section** cataloged and stored these items, as well as the 7,000+ video tapes from Patrol's in-car cameras. The **Inventory and Equipment Section** procured equipment, vehicles, and supplies for field and port of



HIGHWAY PATROL
Administrator
Col. Sam Powell



entry officers, including the seven new troopers added in FY08.

The **Safety Education Section** continued to use the "Click It, Don't Risk It" occupant restraint campaign and the Alive-At-25 program, which reached over 830 students at 27 locations. The **Training Section** continued to actively recruit in the western U.S., used various web sites and the media to promote Patrol openings, and conducted two recruit tests with over 100 applicants per testing site for 23 openings. **Records Section** personnel entered each citation, warning, commercial vehicle inspection, vehicle searched, and daily activity log for every Patrol officer to create a searchable data base.

Motor Carrier's Commercial Carrier Section (CCS) conducted 6,695 inspections throughout the state with 28.8 percent of commercial vehicles being placed out-of-service (OOS) and 10.5 percent of drivers placed OOS. There were 29,137 total violations for both vehicles and drivers, of which 5,662 were OOS violations. CCS also conducted 47 new entrant safety audits and 90 compliance reviews on intrastate carriers to ensure carriers are complying with Wyoming's safety rules and regulations.

The **Ports of Entry** weighed 623,760 commercial vehicles (33,780 were overweight); conducted 1,736 vehicle/driver safety inspections and an additional 4,635 driver-only inspections; cleared 1,660,983 commercial vehicles by having the drivers come into the location and performing a credential check; cleared over 1,171,972 commercial vehicles using PrePass, the Certified Quality Carrier program, or the green light system; issued 156,217 permits, 3,145 Mobile Machinery decals, and 1,300 official receipts for a total of \$8,526,237; and issued 543 emergency response permits totaling \$286,800.

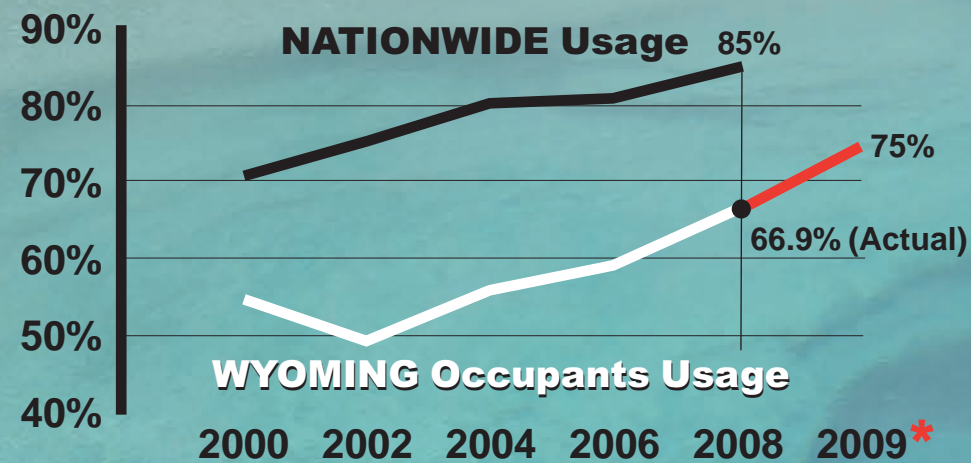
Mobile Education and Enforcement Team members weighed 1,661 commercial vehicles (237 were overweight), conducted 360 vehicle/driver safety inspections and 99 driver-only safety inspections, and issued 150 permits.

The **Overweight Loads Office** authorized 9,172 loads; issued 43,134 permits; collected initial application fees for 8 new companies; submitted 430 loads for bridge analysis; sold 90 truck size, weight, and permits manuals; and collected a total of \$2,473,290 for these activities.

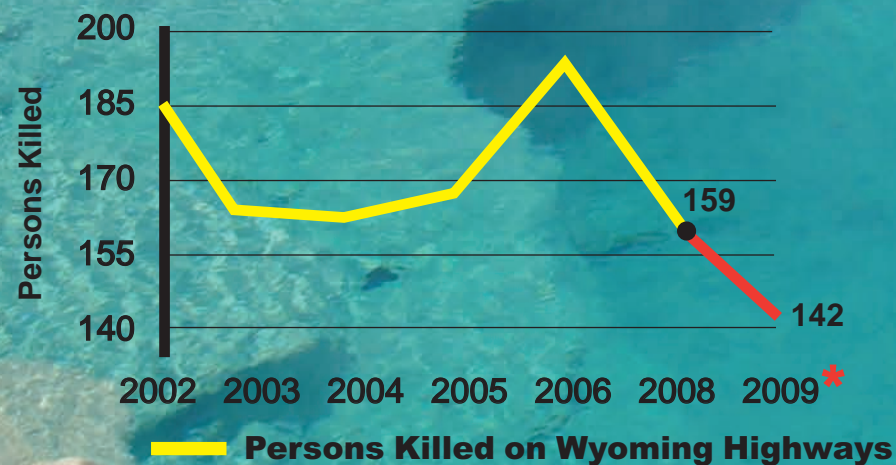
PERFORMANCE MEASURES

The Wyoming Department of Transportation utilizes a tool called a balanced scorecard (BSC). This concept includes six goals for the Department as well as strategies and measures relevant to WYDOT's overall performance. In this *2008 Annual Report*, WYDOT has selected the following measures from the BSC to demonstrate accountability and commitment to the citizens of Wyoming. For information regarding the Department's BSC measures, please refer to: <http://www.dot.state.wy.us>.

SEAT BELT USAGE

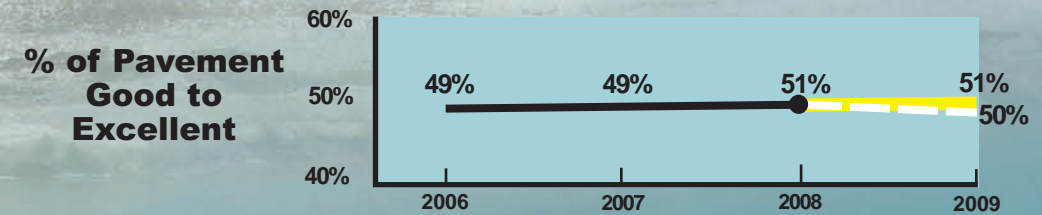


HIGHWAY FATALITIES

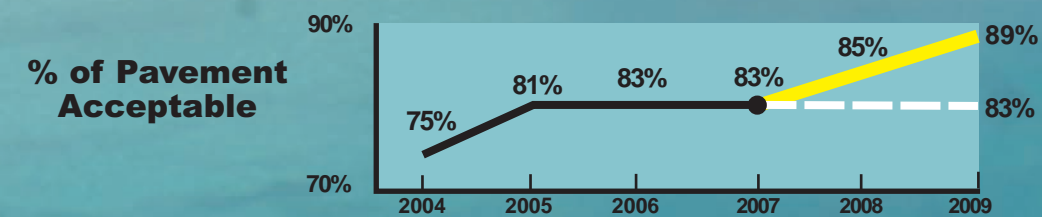


***WYDOT Targets for 2009**

PERFORMANCE MEASURE: Percentage of Road Pavements in Good to Excellent Condition

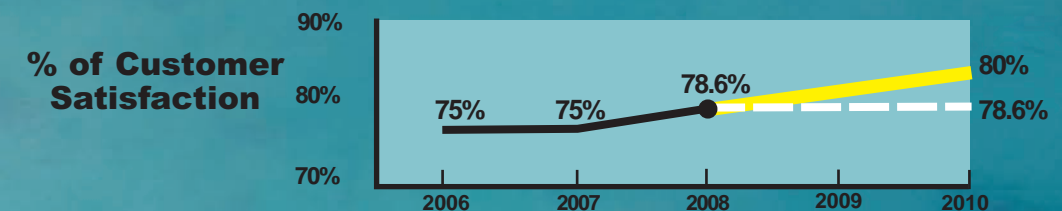


PERFORMANCE MEASURE: Percentage of Airport Pavements in Acceptable Condition

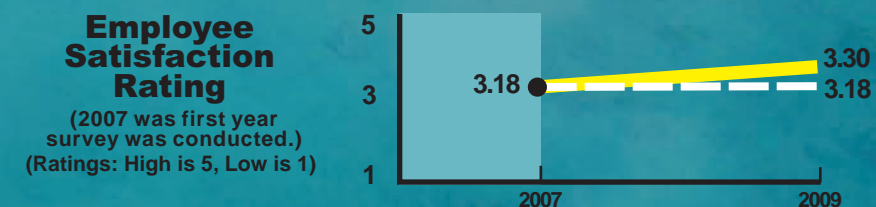


NOTE: The 2008 and 2009 projections exhibit higher ratings resulting from pavement improvements made possible through additional supplemental funding received in the 2007/2008 biennium.

PERFORMANCE MEASURE: Percentage of Customer Satisfaction with WYDOT's Overall Performance



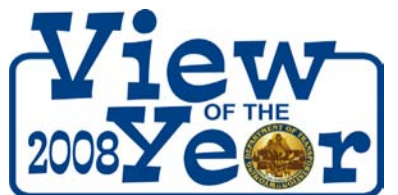
PERFORMANCE MEASURE: Overall Employee Satisfaction Survey Rating



LEGEND for CHARTS:

- Current Performance —
- Additional State Funding —
- No Change in Funding —

The Blue Pool, along the Mystic Falls Trail, is located in Yellowstone National Park.



SUPPORT SERVICES

**Tom Loftin
Administrator**

Providing Services for Wyoming Citizens and WYDOT Employees

The **Support Services Division's** programs work to ensure WYDOT and other governmental and private entities comply with various state and federal laws and statutes. Other programs in this division provide the Department's employees with educational, employment, and office management services.

During FY08, the **Budget Program** assisted all WYDOT programs and districts in building their FY09 budgets using a new budgeting tool for the first time in the ERP system. The Program also allocated Department resources, estimated and managed all budgeted revenue and expenditure streams, and maintained the funding streams available to WYDOT.

The **Compliance & Investigation Program** continued to provide education and consultation to regulated industries and county and state officials regarding the laws, rules, and regulations pertaining to vehicle dealers, salvage yards, title and registration issues, taxi/shuttle services, rental vehicle agencies, and motor fuel tax companies. During FY08, Compliance also worked on subcommittees proposing legislation pertaining to the laws governing motor vehicle title and registration and rental vehicle agencies.

During FY08, the **Driver Services Program** completed 249,076 transactions for driver license issuance, driving records, and reinstatement fee collection; processed 69,055 court convictions and administrative enforcement transactions; and monitored the monthly reports for the 516 Wyoming drivers using the Ignition Interlock device, which prevents the cars of drivers with repeat driving under the influence offenses from starting until the driver takes a breath alcohol test that reveals no detectable amount of alcohol; implemented web-based insurance verification; and began using an automated driver license exam system at 29 driver license locations throughout the state.

The **Employee Safety Program** focused on promoting safe work habits by WYDOT employees; ensured employee compliance with state and federal regulations and standards; and held training sessions statewide on personal protective equipment, first aid, CPR, portable fire extinguishers, ARC flash protection, and Federal Highway Administration's new High Visibility Rule, which applies to all persons working in a federal-aid right of way.

The **Fuel Tax Administration (FTA) Program** processed for distribution \$46.3 million in gasoline taxes, \$63.8 million in diesel taxes, and \$497,740 in aviation fuel taxes in FY08.

The **Human Resources (HR) Program** is responsible for recruiting, retention, placement, and classification of over 2,000 positions and managing employee records, benefits, and compensation. In FY08, HR also worked with other entities to develop job qualification standards during the development of a new statewide classification and compensation system and continued to work on various state HR committees.

In FY08, **Motor Vehicle Services (MVS) Program** staff, along with Magic City personnel and clients, produced and distributed 196,967 Devil's Tower license plates, 226,486 Teton plates, and 2 million license plate tabs to the counties. MVS also collected \$20.4 million in state registration fees; facilitated the transfer of 950,760 vehicle registration and 257,541 title transactions to the state mainframe; collected \$46 million in registration fees; distributed \$8 million to 57 International Registration Plan jurisdictions and \$4.3 million to the counties; collected \$934,626 in fuel tax and decal revenues from Wyoming-based carriers; and received \$1.1 million from other jurisdictions.

The **Office Services Program** scanned over 1,150,000 documents to microfilm, including 6,849 roadway projects; reproduced 9,500 prints from microfilm; indexed 1,450 new WYDOT agreements; filed over 25,000 documents from county files and agreements; produced over 12 million copies and 1 million color prints; produced WYDOT's State Transportation Improvement Plan report more timely and at a reduced cost than the outside sources previously used; pre-sorted mail jobs, saving the Department over \$33,000; and processed 700,000 pieces of mail and 500,000 interoffice mailings.

The **Training Services Program** provided educational opportunities to 1,411 WYDOT employees through either WYDOT University or the Transportation Learning Network distance learning partnership, assisted in putting on six special events specifically for leadership development, and provided the first of two phases of a strategic planning and visioning program.



Transportation & Aeronautics Commissioners

Wyoming's Governor selects both the Transportation and Aeronautics commissioners. Transportation Commission appointments rotate among the counties in each district and commissioners serve six-year terms. Aeronautics commissioners have no geographic rotation requirements and are limited to two six-year terms.



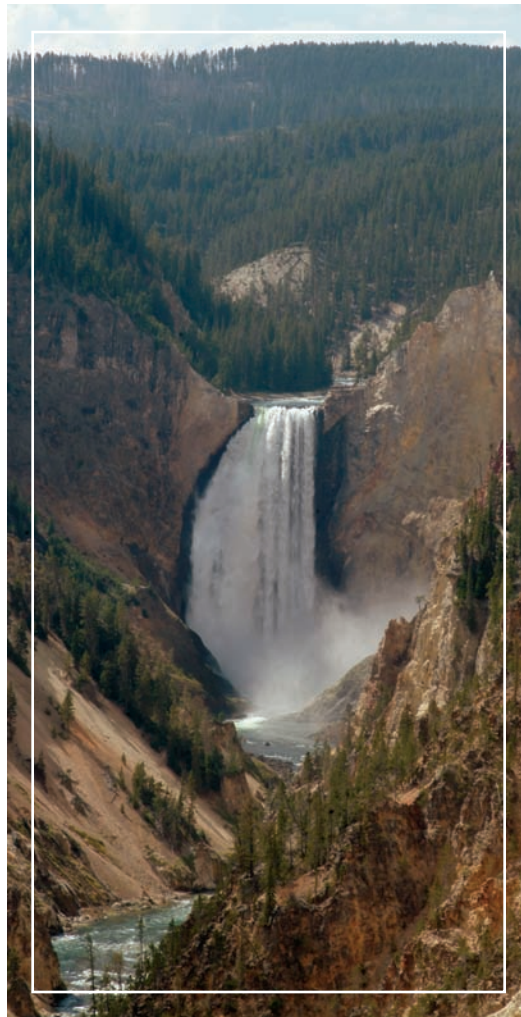
TRANSPORTATION Back Row: I. to r., Sandi McCormick, Cactus Covello, Jim Latta, and Charlie Monk. Front Row: I. to r., Rip Hawkins, Susan Dziardziel, and Emerson Scott.



AERONAUTICS Back row: I. to r., Charlie Ksir, Carrol Orrison, and Pete Schoonmaker. Front row: I. to r., Jeff Rose, Vince Tomassi, Jerry DeLano, and Jim Sandison.

TRANSPORTATION COMMISSIONERS

- DISTRICT 1**
Cactus Covello
Torrington, WY
- DISTRICT 2**
Sandi McCormick
Rock Springs, WY
- DISTRICT 3**
Jim Latta
Pinedale, WY
- DISTRICT 4**
Emerson Scott III
Dayton, WY
- DISTRICT 5**
Charlie Monk
Lovell, WY
- DISTRICT 6**
Chairman
Rip Hawkins
Devils Tower, WY
- DISTRICT 7**
Vice Chair
Susan Dziardziel
Douglas, WY



AERONAUTICS COMMISSIONERS

- DISTRICT 1**
Charlie Ksir
Laramie, WY
- DISTRICT 2**
Vince Tomassi, Vice Chairman
Diamondville, WY
- DISTRICT 3**
Carrol Orrison
Casper, WY
- DISTRICT 4**
Jerry DeLano, Chairman
Cody, WY
- DISTRICT 5**
Pete Schoonmaker
Sheridan, WY
- DISTRICT at LARGE**
Jeff Rose
Lingle, WY
- DISTRICT at LARGE**
James Sandison
Casper, WY

Yellowstone Falls,
Yellowstone National Park

Serving the People of WYOMING



By Dave Kingham

WYDOT's 6 Goals

- Keep people safe on the state transportation system.
- Serve our customers.
- Take care of all physical aspects of the state transportation system.
- Develop and care for our people.
- Respectively perform our lawful responsibilities.
- Exercise good stewardship of our resources.

Striving for Customer Satisfaction

One of WYDOT's six goals is to serve our customers, and a new survey indicates Wyoming residents recognized the Department's efforts to meet that goal in 2008.

Biennial customer satisfaction surveys conducted for the Department by the University of Wyoming show a high percentage of the public is satisfied with the services WYDOT provides to them.

The 2008 poll included 39 questions about WYDOT's performance that have been asked on previous surveys, and the 2008 responses were the most positive yet on 28 of those questions.

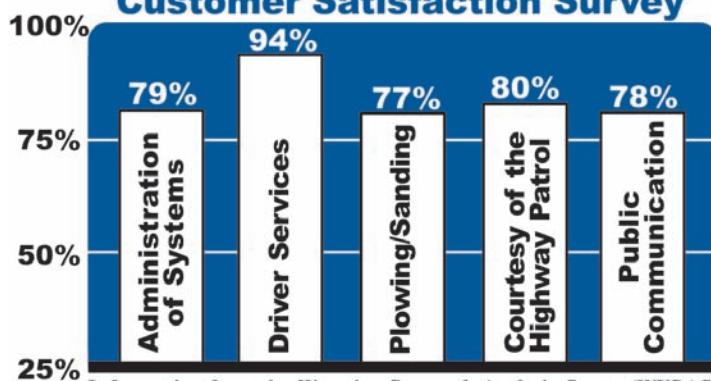
Of the 1,265 Wyoming residents interviewed, 79 percent expressed overall satisfaction with WYDOT's administration of the state's transportation system, up from 75 percent in 2006.

Nearly 93 percent of the survey respondents said they are usually satisfied with the improvement in a highway after a construction project is completed, and 70 percent agreed the condition of Wyoming highways has improved in the past two years.

Nine out of 10 said travel delays in highway construction zones are minimized as much as possible, and 57 percent agreed that construction projects are usually completed within the time projected by WYDOT. In fact, 81 percent of WYDOT's construction projects were completed on time in 2008.

On winter highway maintenance questions, 77 percent said plowing and sanding of main highways is done thoroughly, and 72 percent agreed the main

2008 WYDOT Customer Satisfaction Survey



Information from the Wyoming Survey & Analysis Center (WYSAC).

highways are plowed promptly when it snows. Satisfaction with service at driver license offices remained very high. Of the respondents who had conducted business at a driver license office in the past two years, 94 percent were satisfied with the courtesy of the staff, and 92 percent were satisfied with the promptness of the service.

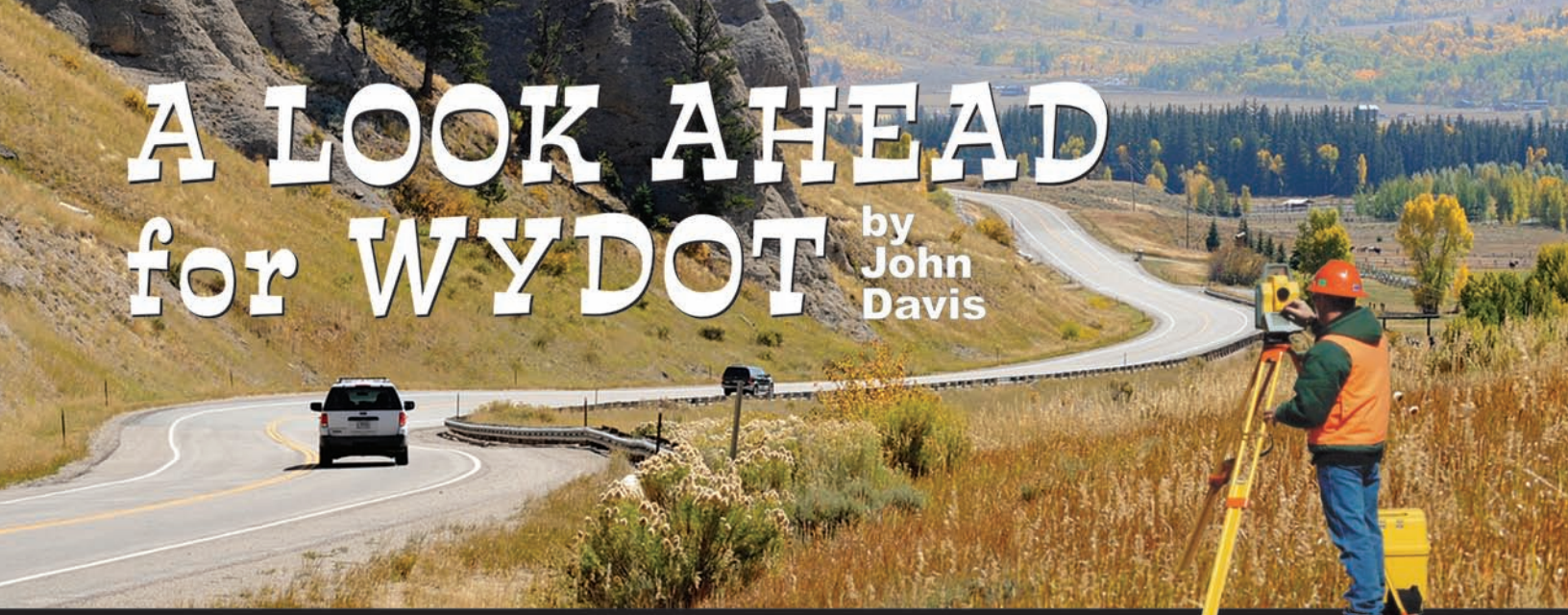
Highway Patrol troopers continue to get high ratings, with 80 percent of residents saying troopers treat people with courtesy.

WYDOT's efforts to keep the public informed also got high marks, with the web site's travel information getting particularly good responses. Ninety-six percent said they find the web site useful, 89 percent find the web camera views of highway conditions useful, and 85 percent believe the information on the site is kept current and accurate.

All of these responses indicate Wyoming residents believe WYDOT is doing a good job of serving the public, but the Department will continue to pursue opportunities to strive for improvement wherever they can be found.

A LOOK AHEAD for WYDOT

by
John
Davis



Stimulus Funding and Other Upcoming Projects

Several important WYDOT projects and other initiatives will be underway in 2009. A key undertaking for 2009 will be letting to contract and beginning to build projects related to Wyoming's \$157.6 million share of highway funds from the American Recovery and Reinvestment Act of 2009 (ARRA). The state plans to initiate dozens of projects based on the influx of this economic stimulus funding—improving hundreds of miles of pavement and other infrastructure and supporting and creating jobs throughout the state. The projects include a wide range of work involving pavement overlay, reconstruction, snow fence repair or replacement, transportation enhancements, rest area upgrades, and other improvements throughout the state. WYDOT will also be working to keep up with added certification and reporting requirements involved with stimulus projects and coordinating with other state agencies to help ensure that Wyoming takes advantage of available stimulus funds.

Other significant highway improvements will include \$22.8 million for reconstruction on US 14 in Sheridan County, \$16.7 million for a bridge replacement on I-25 at Randall Avenue in Cheyenne, \$14.6 million for passing lanes on US 85 in Niobrara County, \$14.3 million in reconstruction work on WYO 210 in western Laramie County, \$13.4 million for reconstruction on US 16 in Johnson County, and \$13.2 million in widening and overlay on US 30 in Lincoln County.

A total of \$35.6 million in airport projects is also anticipated. Significant airport improvements on tap include the following: \$4.7 million for work on the Cody

terminal, \$4.1 million for work on the Jackson terminal, runway relocation for \$3.8 million in Worland, and \$2.5 million for runway relocation and extension in Greybull.

It should be noted that funding challenges related to economic conditions have the potential to delay particular highway or airport projects.

In addition to the stimulus funds, the Department will administer \$11.4 million in federal and state aid for public transit programs throughout the state. Most of these funds will go to local transit providers to finance vehicle purchases, rural transit, urbanized transit (in Casper and Cheyenne), intercity bus, and other services.

WYDOT will continue to work with Wyoming's Congressional delegation and the Wyoming Legislature to address transportation needs. In the coming years, increasing traffic, especially heavy truck traffic related to freight movement, will strain the Department's ability to maintain Wyoming interstates and still perform needed work on other routes.

The Department also continues efforts to comply with the provisions of the federal Real ID Act of 2005 to upgrade its driver's license issuance and record-keeping procedures. With the Wyoming Legislature's passage of enabling legislation in 2009, work on REAL-ID can begin in earnest this year.

For 2009, the Department will keep improving 511 and other travel information using the new transportation management center in Cheyenne. This facility, which opened in the fall of 2008, coordinates rural travel management and information needs, as well as housing the Highway Patrol's dispatch center and Intelligent Transportation Systems (ITS) personnel.

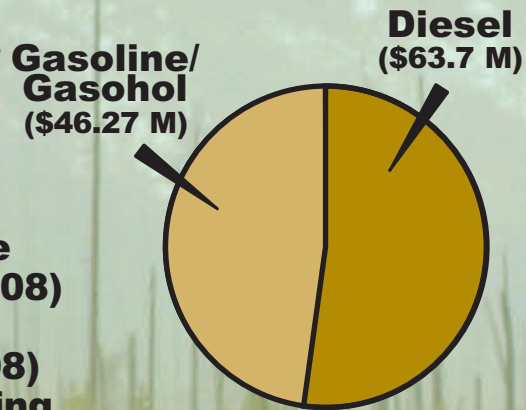
WYDOT Budget

WYDOT

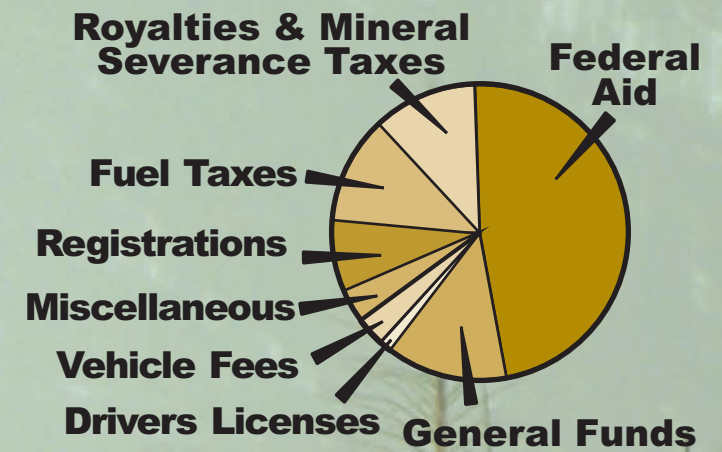
TAX RECEIPTS MOTOR FUEL 2008

Total Distributions:
\$110.05 Million

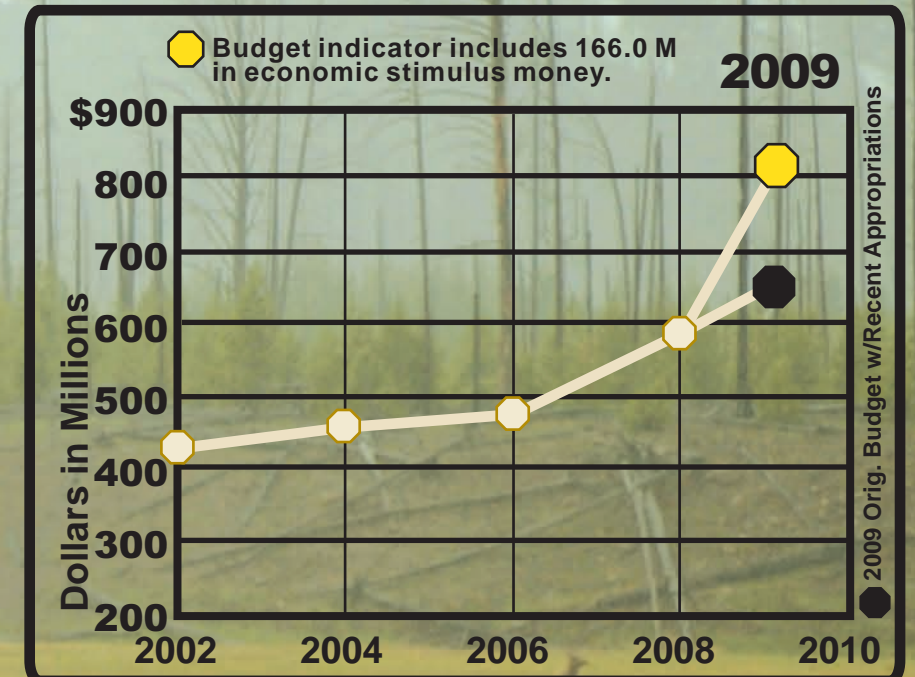
- Vehicle Miles Traveled on State Highways: 6.30 Billion Miles ('08)
- Highway Fuel Consumption in Wyoming: 756.4 M Gallons ('08)
- Chart includes \$8.2 M for Leaking Underground Storage Tank (LUST Program)



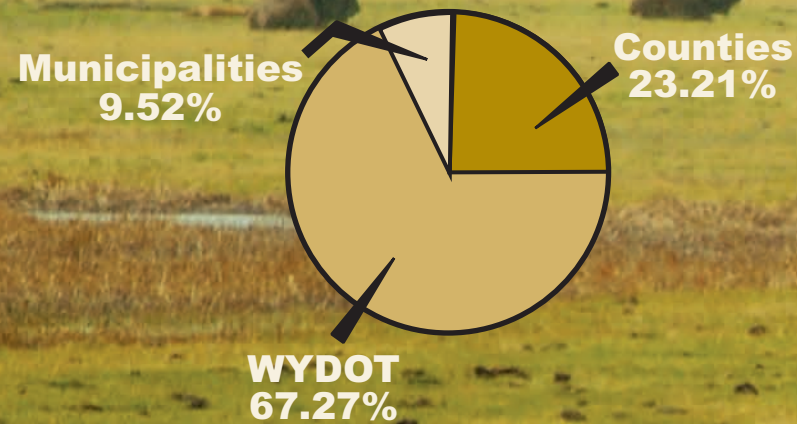
2009 WYDOT ANTICIPATED REVENUE SOURCES



WYDOT REVENUES



WYOMING PROJECTED MOTOR FUEL ALLOCATIONS for FY 2009

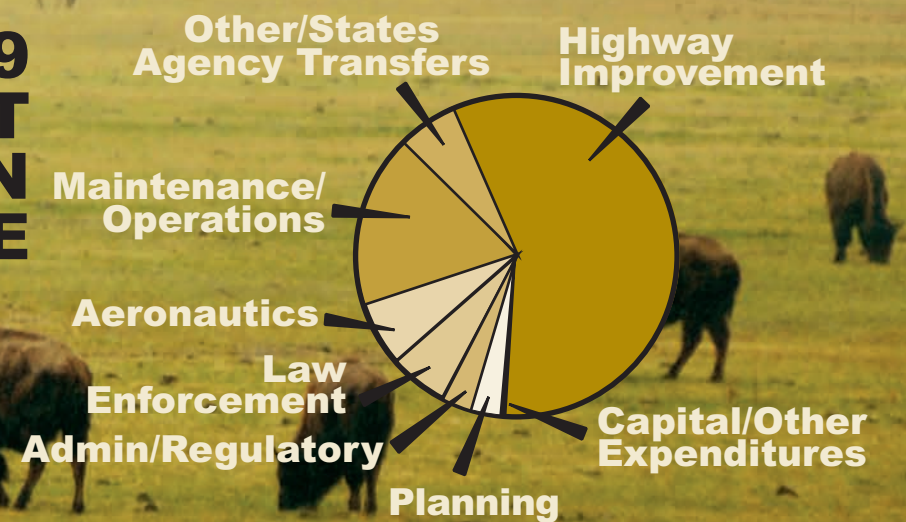


TOP MILEAGE STATES per PERSON

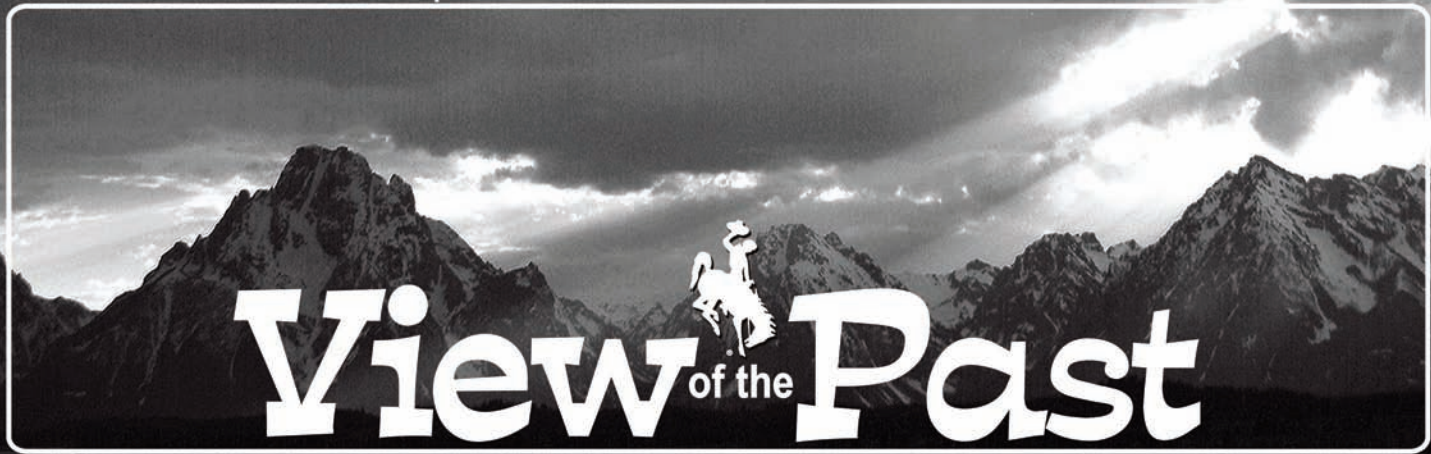
Wyoming	17,914
Mississippi	14,848
New Mexico	13,630
Alabama	13,270
Oklahoma	13,151
National Average*	10,045

*Source: 2008 Figures FHWA 500 Report

2009 WYDOT ALLOCATION OF REVENUE

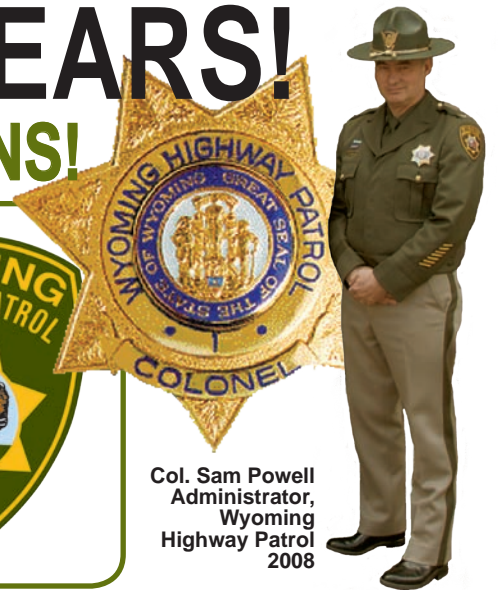


Springtime in the Tetons

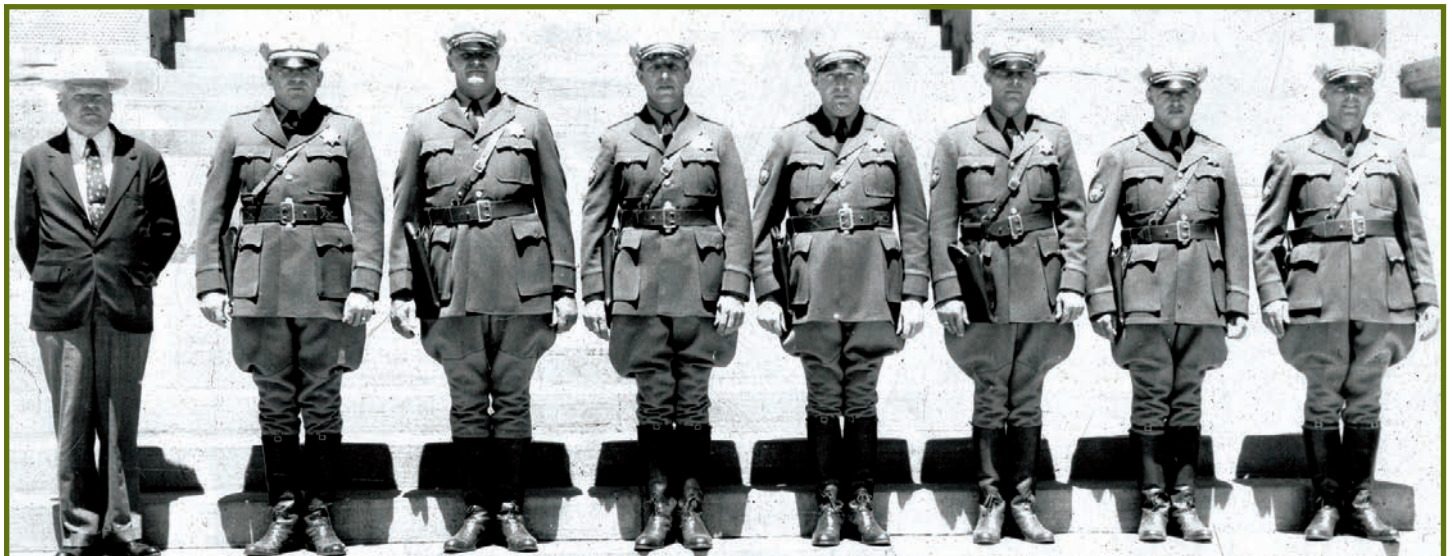


WYOMING HIGHWAY PATROL CELEBRATES 75 YEARS!

1933 - 2008 **CONGRATULATIONS!**



Col. Sam Powell
Administrator,
Wyoming
Highway Patrol
2008



May, 1933: Governor Miller and the "original seven" - Patrol Captain George Smith, Frank McCue (Laramie), Mike Maher (Green River), Leroy Mankin (Gillette), Roger McCall (Riverton), Leslie Waters (Lovell), and Louis Cooper (Torrington).

